



Energy Services

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Get in touch with us

Home

Energy Services is designed to assist in meeting energy needs with low-income households and encouraging consumers to control energy costs through energy education.

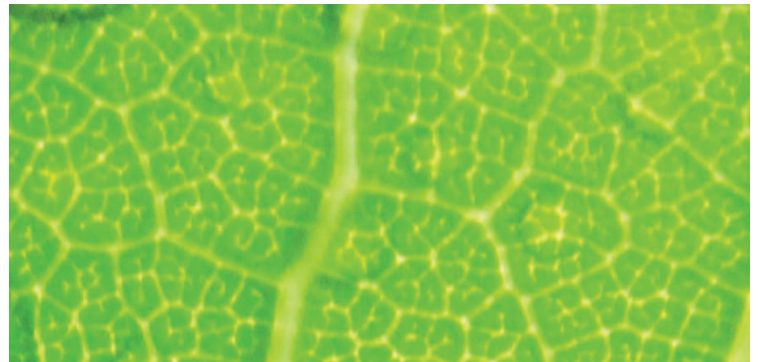
Utility Assistance

What we offer

TCOG's Energy Services department includes utility and weatherization services.

Weatherization

Apply for services





Utility Assistance

Utility assistance provides co-payment of utilities and the provision of supportive services in an effort to transition low-income families out of poverty and off of public assistance.

Counties served: Collin, Cooke, Denton, Fannin, Grayson, Hunt, Rockwall

Utility assistance includes the co-payment of utilities for a specific period of time while learning ways to conserve energy. Services also include a case management program with the goal of transitioning families off welfare by providing assistance with the cost of expenses such as education, training and other necessary supplies and supportive services.

Each client situation is evaluated through an application process and the appropriate program service is then determined. Individual goals and objectives are identified as well as techniques for budgeting and energy conservation which will transition the client from poverty and/or address crisis situations.

FAQ

Contact

Household Size	Maximum Income Level (Per Year)*
1	\$18,735
2	\$25,365
3	\$31,995
4	\$38,625
5	\$45,255
6	\$51,885
7	\$58,515
8	\$65,145
Families with more than 8 persons	Add \$6,630 for each additional person

* Subject to change annually. Eligibility for CEAP is calculated at 150% of Federal Poverty Guidelines. Amounts listed above effective February 4, 2019.



Collin County

Salvation Army
600 Wilson Creek Pkwy.
McKinney, TX 76069

Cooke County

Workforce Solutions
900 North Grand
Gainesville, TX 76240

Denton County

Denton Public Library,
North Branch
3020 N. Locust Street
Denton, TX 76209

Fannin County

TEAM Center
810 W. 16th Street
Bonham, TX 75418

Grayson County

Texoma Council of Governments
1117 Gallagher Drive
Sherman, TX 75090

Hunt County

GEUS
2810 Wesley St.
Greenville, TX 75401

Rockwall County

Helping Hands
401 W. Rusk St., Suite 200
Rockwall, TX 75087



tcog.appointment.works/ea

Schedule an Appointment

Weatherization Assistance

Weatherization assistance provides the installation of energy-saving applications to homes which reduces energy consumption up to 40%.



Weatherization services reduce the infiltration of air producing lower utility costs. The assistance can be provided to both owner-occupied and renter-occupied units and provides such energy improvements as: insulation in the attic, walls and floors; caulking; weather-stripping; and repair or replacement of heating and air conditioning units.

Counties served: Bowie, Camp, Cass, Collin, Cooke, Delta, Denton, Fannin, Franklin, Grayson, Hopkins, Hunt, Lamar, Marion, Morris, Rains, Red River, Rockwall, and Titus.



Community Services Block Grant (CSBG)

The CSBG Program provides assistance to local communities and organizations for the reduction of poverty, the revitalization of low-income communities, and the empowerment of low-income families and individuals in rural and urban areas.

Assistance includes: education, employment and emergency food support. CSBG Services are available to residents of Cooke, Fannin and Grayson Counties.

News & Resources

Notice of Public Election

🕒 August 26, 2019

Office Space Request for Proposal (Collin County)

🕒 July 26, 2019

Meet the Team

Energy Services



Evan Brown

WAP Program Manager

📞 903-893-2161 x3526



Judy Fullylove

Energy Services Director

📞 903-813-3541



Office Space Request for Proposal

🕒 May 2, 2019



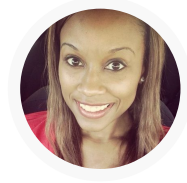
Energy Services Specialist (Collin County)

🕒 April 24, 2019

Healthcare among challenges for area's impoverished

🕒 August 31, 2018

☰ View All News



Kenisha Golston

CEAP/CSBG Program Manager

📞 903-893-2161 x3553



Program Staff



Ashley Barrera

Energy Services Specialist

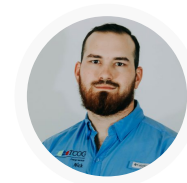
📞 903-893-2161 x3545



Michelle Brown

Energy Services Specialist

📞 903-893-2161 x3600



Nick Brown

Inspector

📞 903-893-2161 x3569



Terry Carr

Energy Services Specialist

📞 903-893-2161 x3502

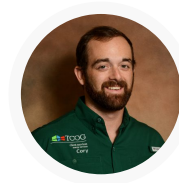


Dana Colston



Energy Services Program
Assistant

☎ 903-893-2161 x3541



Cory Morris

Inspector

☎ 903-893-2161 x3528



Jacob Samford

Weatherization Assistance
Program Specialist

☎ 903-893-2161 x3530



**Bobbie
McDonald**

CSBG Casework Specialist

☎ 903-893-2161 x3591



Carol Noreen

Energy Services Program
Specialist

☎ 903-893-2161 x3588



Stevi Stowers

Energy Services Specialist

☎ 903-893-2161 x3348



CSAC Members

Community Services Advisory Council Members

Mr. Jeff Stanley
Mayor - City of Howe
Chairman

Mr. Joe Passanisi
City Commissioner - City of Ravenna
Vice Chairman

Ms. Marsha Lindsey

Deputy Director/EO Officer - Workforce Solutions
Texoma
Secretary / Treas.

Mr. Josh Brinkley

Mayor - City of Valley View

Ms. NaTasha Hanger

Low-Income Sector Representative -

Ms. Janet Karam

ADRC Program Manager - Texoma Council of
Governments


Ms. Yvonne Sandmann

Office for Students with Disabilities (OSD) Advisor -
North Central Texas College

Mrs. Lou Ann Taylor

Social Services Specialist - Texoma Housing Partners

Agendas

Select a file to download 

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Meeting Minutes

No Community Services Advisory Council Meeting
minutes are available.



Applications & Forms

Important Contact Information



Frequently Asked Questions

- 1 [How do I apply for services?](#) -

We want to make the process for you as simple as possible, so we have made the application available for submission entirely online. Just visit our [application](#) section to access. If you have any additional questions, feel free to call our office at 903-813-3541.
- 2 [How do you determine if I am eligible for assistance?](#) +
- 3 [How long does it take to process my file?](#) +
- 4 [What type of verification do I need?](#) +
- 5 [Do I have to fill out all of this paperwork?](#) +
- 6 [I do not have a birth certificate, voter registration card, passport or military ID. Can I send you a copy of my social security card?](#) +

- | | | |
|----|--|---|
| 7 | I do not have a copy of my Social Security award letter. Can I send a copy of last year's award letter or a bank statement as proof of what I received from Social Security? | + |
| 8 | How does TCOG decide how much will be paid to my utility company? | + |
| 9 | Why did I get a disconnect notice if TCOG made a pledge to pay my utility bill? | + |
| 10 | Why do I have a balance forward on my new utility bill if TCOG paid last month's bill? | + |
| 11 | I have a disconnection notice and I will be shut-off today. What should I do? | + |
| 12 | I have left several telephone messages. Why hasn't anyone returned my call? | + |
| 13 | Did you get my fax? | + |
| 14 | Can I email my application to you? | + |
| 15 | Do I have to make an appointment to talk with someone about my current situation? | + |
| 16 | If I am denied assistance, what should I do? | + |
| 17 | Can I apply for utility assistance every year? | + |
| 18 | What happens if I move or change utility companies? Do I still get assistance? | + |



Customer Acknowledgement

- ✓ The Energy Services Program is federally-funded and administered by TCOG. Services are not emergency assistance or an entitlement program.
- ✓ Assistance is subject to availability of funds. Submitting an application is not a guarantee of assistance.

- ✓ The average time to process an application for utility assistance is 14 business days.

Households must meet 2019 Federal Income Guidelines and live in one of the TCOG service areas. For a complete list of counties

- ✓ served visit: www.tcog.com/energy-services/#energy.

- ✓ TCOG will not secure any financial assistance or make payments until the application process is completed.

Applicants are fully responsible any bill(s) and fees accrued before, during and after the application and eligibility determination

- ✓ process. Nonpayment of a bill can result in an interruption of services or disconnection.

TCOG will not pay any late fees, deposits, reconnect charges. Applicants/clients are responsible paying fees associated with

- ✓ accounts.

- ✓ Utility Assistance provides assistance for electric, gas and propane bills only.

- ✓ Fees for text messages received from TCOG are the responsibility of the applicant/client.

Client are responsible for notifying TCOG Energy Services of changes that could affect service delivery or payment to an account including but not limited to: change of account number, change of utility provider, change of address, telephone number or email

- ✓ address.



1117 Gallagher Drive
Sherman, TX 75090

(903) 893-2161 Phone
(800) 677-8264 Toll-Free

info@texoma.cog.tx.us



Upcoming Events

SAT 05	2-1-1 Info Fest October 5 @ 10:00 am - 2:00 pm Denison
WED 09	Parkinson's Caregiver Support Group October 9 @ 1:30 pm - 2:30 pm Sherman
THU 10	FGP Monthly Inservice October 10 @ 9:00 am - 1:00 pm Sherman
TUE 15	Partners in Education (P.I.E.) October 15 @ 12:00 pm - 1:00 pm Sherman
WED	Alzheimer's/Dementia Caregiver Support Group

Open Records Requests

The Public Information Act

Texas Government Code, Chapter 552, gives you the right to access government records; and an officer for public information and the officer's agent may not ask why you want them. All government information is presumed to be available to the public. Certain exceptions may apply to the disclosure of the information. Governmental bodies shall promptly release requested information that is not confidential by law, either constitutional, statutory, or by judicial decision, or information for which an exception to disclosure has not been sought.

For additional information on the Public Information Act and how to submit Open Records Requests to Texoma Council of Governments, please follow the link below.

[Rights & Responsibilities](#)

Search

16 October 16 @ 12:30 pm - 1:30
pm
Sherman

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